

ID DEFENDER™ SKU #ID-101

Limited Warranty

WHO IS COVERED:

This warranty covers only the original retail purchaser of the ID DEFENDER™ paper shredder who submits the warranty registration card within 90 days after purchase. This warranty is not transferable.

HOW LONG DOES COVERAGE LAST:

Coverage lasts one year from the date of the original purchase.

WHAT IS COVERED:

Any defect in material or workmanship of your ID DEFENDER™ paper shredder

WHAT IS NOT COVERED:

This warranty does not cover damage due to misuse, abuse or accident such as:

- failure to maintain the product as provided in the paper shredder instruction manual
- commercial use
- improper or unauthorized repair or service
- fire, flood, "acts of God" or other contingencies beyond the control of HoMedics, Inc.

WHAT HOMEDICS WILL DO:

Repair, and if not possible, replace your ID DEFENDER™ paper shredder with a new or reconditioned model of the same type. If the model has been revised, you will receive the most current model.

HOW TO GET SERVICE:

For all inquiries, please email CSservice@Homedics.com or call the toll free customer service line at **(800) 466-3342**.

THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY IS LIMITED TO ONE YEAR. HOMEDICS SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PAPER SHREDDER. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Distributed by
HOMEDICS™

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visionworks-us.com

ID DEFENDER™



SKU #ID-101

Please read these instructions before use

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To ensure years of safe, efficient performance, please read these important product usage and safety instructions.

If you have any questions regarding the product, please feel free to call toll-free **1-800-466-3342**.

Product Information

This product is built to shred paper, CDs, DVDs, credit cards, and staples. It is not built to shred large paper clips, continuous forms, adhesive labels, transparencies, newspaper, cardboard or other plastic. Using it for these purposes is likely to cause irreparable damage.



Sheet capacity: 10 20 lb. pages in one pass

Paper Shred Size: .16" x 1.38"
4mm x 35mm

Voltage: 120

**The Following are Important Safety Instructions.
Read All Instructions Before Using.**

⚠ WARNING

KEEP OUT OF REACH OF CHILDREN

WARNING: Hazardous moving parts. Keep fingers and other body parts away.

WARNING: To reduce risk of fire, electrical shock or injury: **NEVER** allow children to operate a paper shredder, even under adult supervision. A paper shredder is **NOT** a toy.

DO NOT use flammable synthetic oil, petroleum-based products or aerosols of any kind on or near product at any time.

DO NOT operate any electrical product with a damaged cord.

AVOID getting jewelry, hair or loose clothing too close to feed slot as serious injury can occur.

DO NOT handle plug or product with wet hands.

KEEP children and pets away from the shredder.

UNPLUG shredder when not in use.

DO NOT attempt to feed more sheets of paper than specified on the feeder.

DO NOT open shredder head to attempt repair: It could expose you to electric shock and will void your warranty.

DO NOT attempt to shred materials other than paper.

The socket-outlet shall be installed near the equipment and shall be easily accessible.

ALWAYS empty the wastebasket prior to becoming full.

DO NOT place shredder near heat or water source.

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Setup

- Check shredder for damage or defects; some particles of paper are normal due to product testing.
- Plug the power cord into any easily reached standard outlet.
- Place allotted amount of paper into the shredder.
- Press the Function Switch (1) to the AUTO position.
- In case of paper jams, press Clear Lever (2) forward.
- CDs and DVDs are processed through separate slot (3).
- Shredder Head Handle (2) is used to lift the shredder head but should not be used to relocate product.

Customer Service

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Maintenance

Regular emptying of the basket is important to ensure the smooth operation of the cutting cylinders. The shredder will not operate when the basket is full. Regular oiling is also necessary for proper performance. It is recommended to use shredder oil every few weeks.

Troubleshooting

If you have a problem with your shredder, check the symptoms and remedies below. If you cannot solve the problem this way, contact Customer Service.

Do not open shredder head to attempt repair: It could expose you to electric shock and will void your warranty.

Symptom	Remedy
Shredder does not start or stops while shredding.	<ul style="list-style-type: none"> - Make sure shredder is plugged in and in the auto position. - Wait 30 minutes for shredder to cool down before trying again.
Paper jam.	<p>In case of a paper jam, which may occur if the sheet capacity is exceeded or if the paper is not put in straight. To clear a jam:</p> <ol style="list-style-type: none"> 1. Move the Function Switch (1) to the REV position. The shredder will reverse to clear the jam. 2. If the shredder jams in reverse, move the Function Switch (1) to the AUTO and allow it to run for about 5 seconds. 3. If the jam still does not clear, unplug shredder and carefully grasp the paper and pull out slowly. 4. Once the jam is cleared, plug in and move the Function Switch (1) to AUTO for continued shredding or OFF if shredding is complete.
Shredder squeaks, grinds or runs below capacity.	<ul style="list-style-type: none"> - Check to see if bin is full. If bin is full, follow instructions under maintenance. - Oil cutting cylinder.
Shredder continues to run for 2 or 4 seconds after shredding has been completed.	<ul style="list-style-type: none"> - No action required. This is a self-cleaning function.